Frequently Asked Questions

While your health record has always been available to you as a paper copy, on October 20, 2020, Beaumont Health made it easier for you to get your medical information through your patient portal, *my*BeaumontChart. Through your account, you can access more of your health records from office visits and hospital stays, and you can get this information quickly. Your *clinical notes* are released to *my*BeaumontChart once your health care provider signs the note, and your *test results* are released as soon as they are confirmed. You may also see a list of your medical providers, including doctors and nurse practitioners, clearly located in one place.

What clinical notes will be released to *my*BeaumontChart?
The following are available to you:
1. History & physical notes
2. Medical consultant notes
3. Procedure notes
4. Progress notes
5. Discharge summary notes
6. Imaging reports
7. Laboratory reports
8. Pathology reports

Since test results are shared in *my*BeaumontChart as soon as they are confirmed, will I see these results before my doctor sees them?
Yes. It is possible that you will see a test result in *my*BeaumontChart before your doctor has had a chance to review it with you. While getting a test result quickly is desirable, helpful, and empowering to many people, some people find it upsetting to get a test result or report through a screen and not from a person. Think about what is best for you by asking yourself:

Am I anxious about reading the test result on my own?
Am I prepared for what I may learn?
Do I prefer that my doctor call me with the result?

You always have the choice to open *my*BeaumontChart or to wait. If you prefer to wait, ask your doctor to place a hold on the release of your test result until after they have spoken with you.

What if I believe I found an error in *my*BeaumontChart?
There are a few ways to make your concern known:
- contact your doctor's office
- share your concern at your next office visit
- complete a form to request a change
  https://www.beaumont.org/docs/default-source/medical-records/request-to-amend-health-information.pdf

**Can I give a family member or friend access to my medical information in *my*BeaumontChart?**
Yes. You may give **"proxy access"** to anyone you choose by following these steps:

- under "Health", select "Share My Record"
- then select "Friend and Family Access"
- then select "Invite Someone" to add a new proxy to access your chart

Can I remove someone, so they no longer have "proxy access" to my account?
Yes, you may remove those with proxy access by following these steps:
- under "Health", select "Share My Record"
- then select "Friend and Family Access"
- then select the red "Revoke" button
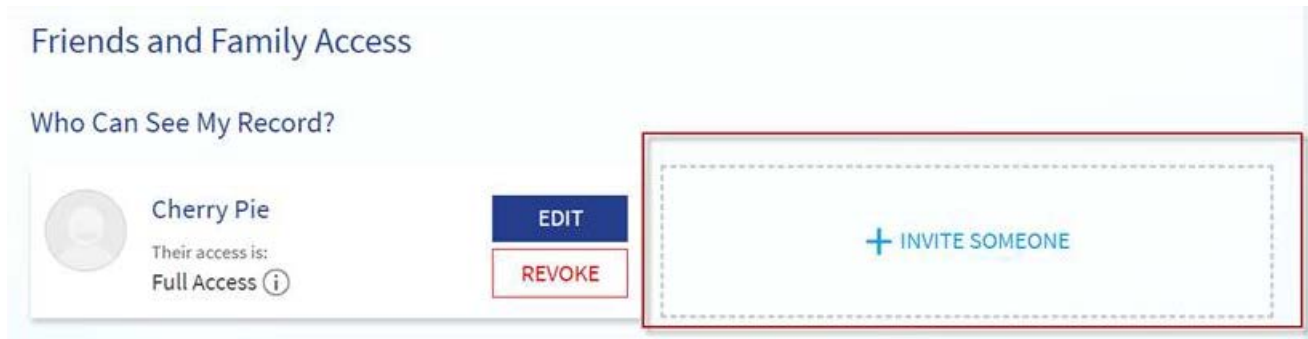
How do I check to see who has "proxy access" to my *my*BeaumontChart account and who has accessed my information through *my*BeaumontChart?
To learn who has access to your account:
- under "Profile", select "Personalize"
- then select "Who Can View My Record" to see who has access to view your health records
To learn who has viewed your account:
- Under "Health" folder, select "Who's Accessed My Record?"

I have heard a lot lately about cyberattacks on health systems. Is my information safe?
Beaumont Health and its vendors are aware of recent cyberattacks and threats targeting healthcare systems. Beaumont employs a strong information security team and regularly conducts tests, risk assessments, and continuously invests in the best available technologies to keep your information secure.

If you have questions about your health record, visit the Beaumont Medical Records website beaumont.org/patients-families/medical-records/medical-records or contact *my*BeaumontChart support at 248-597-2727.

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